



OPERATIONAL AGREEMENT

September 1, 2021 THROUGH September 30, 2023

This Operational Agreement stands as evidence that **Coalition for Family Harmony** and the **Oxnard Police Department** intend to work together toward the mutual goal of providing maximum available assistance for crime victims residing in Ventura County. Both agencies believe that implementation of collaborative efforts as describe herein will further this goal. To this end, each agency agrees to participate in collaboration by coordinating/providing the following services.

Coalition for Family Harmony will closely coordinate the following services with the **Oxnard Police Department** by providing:

1. Maintenance of 24-hour crisis hotline answered by State Certified Crisis Counselors for the purpose of crisis counseling and referral services within the community.
2. Maintenance of an emergency domestic violence shelter for domestic violence victims and their children accessible 24-hours a day.
3. 24-hour on call immediate in-person response for victims of sexual assault as requested by law enforcement officers or medical practitioners.
4. Follow up services to victims including counseling services and support groups.
5. Free educational brochures as requested by staff to distribute when appropriate.
6. Collaboration on specialized trainings regarding the police procedures and domestic violence and sexual assault issues.

Oxnard Police Department will closely coordinate the following services with **Coalition for Family Harmony** by:

1. Utilizing Coalition for Family Harmony’s 24-hour Bilingual Crisis Hotline to request services for crisis counseling, advocacy, accompaniment, as well as emergency domestic violence shelter placement.
2. Establishing department protocol for notifying Coalition for Family Harmony’s Rape Crisis Center when victims of sexual assault are approved for forensic exams and notifying victims of rape crisis services.
3. Collaborating on specialized training regarding police procedures and rape crisis and domestic violence issues affecting the city of Oxnard.

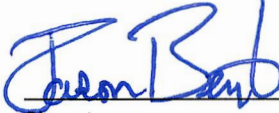
We, the undersigned, as authorized representatives of the **Oxnard Police Department** and **Coalition for Family Harmony** do hereby approve this document.

Coalition for Family Harmony:

Oxnard Police Department:

DocuSigned by:

 C33EB26A0CBB4C3...
 Signature Date
 Caroline Prijatel-Sutton, Executive Director


 Signature Date
 Jason Benites, Chief of Police